

House Rules Waer Waters (version 1.01.2025)

The use of the Facilities is subject to the General Terms and Conditions, the House Rules, and, where applicable, the Membership Conditions. Both complement each other.

Article 1. GENERAL HOUSE RULES

- 1.1 Any form of intimacy, whether desired or undesired, is strictly prohibited.
- 1.2 Verbal or physical aggressive behavior towards Waer Waters staff, visitors, or any generally disturbing, violent, or noisy behavior will not be tolerated and is prohibited.
- 1.3 Visitors must always enter the Waer Waters facilities with proper footwear (e.g., without gravel from tennis courts) and, where indicated, without footwear or with suitable footwear.
- 1.4 Pets are not allowed on the premises or in the facilities of Waer Waters.
- 1.5 A smoking ban is in effect throughout the Complex. A designated smoking area is provided for smokers.
- 1.6 It is prohibited to consume your own food and beverages in the facilities. Various restaurants and bars are available on the premises. Consumptions are to be paid for at the end of the visit.
- 1.7 The consumption, use, or possession of narcotics or muscle-enhancing substances is strictly prohibited. Bringing weapons into the Complex is also strictly prohibited. In case of violation, Waer Waters will call the authorities.
- 1.8 Personal belongings and valuables must always be stored in the designated lockable lockers. Locker use is temporary. Lockers must be locked. They must be emptied at the end of the visit. The use of lockers is at your own risk. You are responsible for your personal belongings and valuables. Waer Waters is not liable for damage, loss, or theft.
- 1.9 To ensure the peace and relaxation of all visitors, you are requested to always maintain calm and serenity while using our facilities (especially in quiet areas).
- 1.10 Before granting you access to the facilities, Waer Waters may impose additional requirements regarding your personal hygiene and/or attire.
- 1.11 Personal hygiene activities (e.g., brushing teeth, shaving, coloring hair, etc.) are not permitted in the Waer Waters facilities.
- 1.12 Taking photos or audio/visual recordings where staff or visitors are visible is prohibited.
- 1.13 Remain calm in case of fire. Report the fire at the reception or call number 9, or activate the nearest smoke detector. In case of a general fire alarm, immediately leave the Complex. Under no circumstances use the elevators.
- 1.14 In case of lost items, please submit them to the reception.
- 1.15 It is not permitted to use emergency exits as regular entry or exit points.

Article 2. WELLNESS

- 2.1 Wearing swimwear is mandatory in the wellness facilities, except in the nude area. For men, a short, 'fitting' swimsuit made of elastane material is required. Loose-fitting swim trunks are not allowed. For women, a bikini or swimsuit without a closed neck, sleeves, and/or legs is required. Strings, burkinis, and monokinis are not allowed.
- 2.2 It is prohibited to enter the wellness facilities with shoes, boots, or any other type of footwear. Wearing anti-slip flip-flops is mandatory when moving around in the wellness facilities. Saunas and baths must be entered barefoot.
- 2.3 Wearing a bathrobe in the restaurant and relaxation areas is mandatory.

- 2.4 Bathrobes and towels are available for rent at the reception. Slippers are available for purchase, but personal slippers are allowed. In case of loss of rented bath linen, a compensation will be charged: bathrobe €50 and bath towel €25.
- 2.5 Every Visitor must thoroughly cleanse their body in the designated spaces before entering and using the wellness facilities.
- 2.6 Showering is mandatory before using baths, saunas, or steam rooms. Showering after using a hot area is mandatory before bathing.
- 2.7 It is mandatory to wash your hands thoroughly with warm water and soap after each visit to the toilet.
- 2.8 For hygiene reasons, it is mandatory to sit on a towel with the whole body in saunas and footbaths.
- 2.9 Each Visitor will be given a wristband during their visit to lock their locker and record all expenses. It is mandatory to wear the wristband throughout the entire visit. If the wristband is lost, a fee of €15 will be charged to compensate for the lost wristband. Regardless of the wristband's loss, expenses linked to the wristband are immediately due upon departure.
- 2.10 The use of mobile phones, smartphones, tablets, cameras, and laptops in the wellness facilities is prohibited. Calling and taking photos or audio/visual recordings in the wellness facilities (including changing rooms) is prohibited.
- 2.11 Reserving chairs and loungers without using them is not allowed.
- 2.12 The use of opaque bags is not allowed in the wellness facilities. Personal transparent bags are allowed. Visitors can also purchase a permitted transparent plastic bag at Waer Waters. For fire safety reasons, it is strictly prohibited to perform your own sauna rituals. A ritual is only permitted to be performed by Waer Waters staff. It is prohibited to dry towels and/or other textiles in the sauna.
- 2.13 It is prohibited to enter the outdoor pools and indoor pools with connections to the outdoors during thunderstorms (lightning).
- 2.14 Jumping and diving into the pools is prohibited. Walking on wet surfaces is dangerous and therefore not allowed.
- 2.15 It is prohibited to enter the wellness facilities under the influence of painkillers or mind-altering substances.
- 2.16 The use of diving masks is not allowed in the wellness facilities.

Article 3. SPORT & FITNESS

- 3.1 Wearing proper sportswear is mandatory, including suitable and clean sports shoes, sports socks, a clean short or training pants, and a clean T-shirt or sweatshirt.
- 3.2 For hygienic reasons, it is mandatory to place a protective towel on the equipment during use. Towels can be rented if necessary.
- 3.3 Fitness equipment must be cleaned after each use with the designated sprays and paper towels.
- 3.4 Every Visitor must clean up their waste in the designated bins.
- 3.5 Only sports drinks and water are allowed in the fitness area. The use of glass bottles is prohibited. Eating in the fitness area is prohibited.
- 3.6 Any new Visitor wishing to use the fitness area will undergo a physical evaluation and receive a tour of the fitness area with an explanation of (proper use of) the fitness equipment by a Waer Waters staff member. For those interested, a personalized training program can be developed.
- 3.7 Participation in group classes follows a specific timetable. This timetable can be viewed on our website (www.waerwaters.com) and is updated daily. Changes to the timetable are always possible.

Therefore, always check the timetable before your visit.

3.8 It is not allowed to occupy fitness equipment longer than necessary.

3.9 All equipment must be returned to the designated places after use.

3.10 It is prohibited to use the equipment for purposes other than its intended use. The use of the fitness area and equipment is at the user's own responsibility.

Article 4. HOTEL

4.1 The room must be cleaned every three days according to hygiene regulations. If you do not wish to be disturbed during the day, please discuss an alternative cleaning time with the reception.

4.2 You may store your luggage in our back-office in consultation with the reception. Management is not responsible for theft or damage.

4.3 It is prohibited to take hotel property outside the building. If hotel property is intentionally damaged, you may be held liable for the repair or replacement costs. Waer Waters reserves the right to report such incidents to the police.

4.4 It is prohibited to cause disturbance to other Visitors, e.g., through loud music, bad behavior, or noise of any kind.

4.5 Smoking is prohibited in the hotel rooms. If smoking is detected, a cleaning fee of €250 will be charged. If the fire alarm is triggered due to smoking, the transportation costs of the fire department and any other expenses will be fully charged to the smoking Visitor.

4.6 The use of candles and incense is strictly prohibited.

4.7 Certain decorations, such as confetti, are not allowed in the hotel rooms. Please inquire at the reception if your decoration is permitted. Additional cleaning fees or damages resulting from unauthorized decorations will be charged to the Client.

Article 5. PARKING

5.1 Visitors must park their vehicle in the designated parking spaces on the Waer Waters premises. Reserved spaces (e.g., for disabled or emergency vehicles) must not be occupied by Visitors for whom they are not intended.

5.2 To ensure the peace and safety of other Visitors, a speed limit of 10 km/h applies in the parking area. Visitors must always adhere to this speed limit. Waer Waters is not liable for theft, loss, or any damage to vehicles or persons caused by accidents, vandalism, or any other cause.